



EPA 4: Enter and Discuss Orders and Prescriptions

An EPA: A unit of observable, measurable professional practice requiring integration of competencies

EPA 4

Enter and discuss orders and prescriptions

Underlying entrustability for all **EPAs** are trustworthy habits, including truthfulness. conscientiousness, and discernment.

This schematic depicts development of proficiency in the Core EPAs. It is not intended for use as an assessment instrument. Entrustment decisions should be made after EPAs have been observed in multiple settings with varving context, acuity, and complexity and with varying patient characteristics.

Key Functions with Related Competencies

Compose orders efficiently and effectively verbally, on paper, and electronically

PC6 PBLI1

Demonstrate an understanding of the patient's condition that underpins the provided orders

PC5 PC2

Recognize and avoid errors by attending to patient-specific factors, using resources, and appropriately responding to safety alerts

PBLI7

Discuss planned orders and prescriptions with team, patients, and families ICS1 SBP3

Behaviors Requiring Corrective Response

Unable to compose or enter electronic orders or write prescriptions (or does so for the wrong patient or using an incorrect order set)

Does not follow established protocols for placing orders

Lacks basic knowledge needed to guide orders

Demonstrates defensiveness when questioned

Discounts information obtained from resources designed to avoid drug-drug interactions

Fails to adjust doses when advised to do so by others

Ignores alerts

Places orders and/or prescriptions that directly conflict with patient's and family's health or cultural beliefs

→ Developing Behaviors → (Learner may be at different levels within a row.)

Does not recognize when to tailor or deviate from the standard order set

Orders tests excessively (uses shotgun approach)

May be overconfident, does not seek review of orders

Recognizes when to tailor or deviate from the standard order set

Completes simple orders

Demonstrates working knowledge of how orders are processed in the workplace

Asks questions, accepts feedback

Has difficulty filtering and synthesizing information to prioritize diagnostics and

Unable to articulate the rationale behind orders

therapies

Articulates rationale behind orders

May not take into account subtle signs or exam findings guiding orders

Underuses information that could help avoid errors

Relies excessively on technology to highlight drug-drug interactions and/or risks (e.g., smartphone or EHR suggests an interaction, but learner cannot explain relevance)

May inconsistently apply safe prescription-writing habits such as double-check of patient's weight, age, renal function, comorbidities, dose and/or interval, and pharmacogenetics when applicable

Places orders without communicating with others; uses unidirectional style ("Here is what we are doing...")

Does not consider cost of orders or patient's preferences

Modifies plan based on patient's preferences

May describe cost-containment efforts as externally mandated and interfering with the doctor-patient relationship

Expected Behaviors for an Entrustable Learner

Routinely recognizes when to tailor or deviate from the standard order

Able to complete complex orders requiring changes in dose or frequency over time (e.g., a taper)

Undertakes a reasoned approach to placing orders (e.g., waits for contingent results before ordering more tests)

Recognizes limitations and seeks helps

Recognizes patterns, takes into account the patient's condition when ordering diagnostics and/or therapeutics

Explains how test results influence clinical decision making

Routinely practices safe habits when writing or entering prescriptions or orders

Responds to EHR's safety alerts and understands rationale for them

Uses electronic resources to fill in gaps in knowledge to inform safe order writing (e.g., drug-drug interactions, treatment guidelines)

Enters orders that reflect bidirectional communication with patients, families, and team

Considers the costs of orders and the patient's ability and willingness to proceed with the plan